

# Timing Tag FAQ's – Manx Timing Solutions

In response to some of the questions that we have been asked about the tag system, we have compiled the following list of "frequently asked questions" that may answer queries that you may have. If you have a question that is not covered here then please ask. You can email us at: [info@manxtimingsolutions.com](mailto:info@manxtimingsolutions.com)

*Q:How should I attach the tag?*

*A:Use a zip-tie to attach the tag securely above the front of your shoe. They will work if placed beneath the insole but you should be careful not to subject them to bending force.*

*Q:Does it matter how the tag is mounted?*

*A:The tags should be mounted as near to level as possible as that presents the largest surface area to the mats. If you mount them vertically they are unlikely to work properly.*

*Q:What if I only race occasionally?*

*A:Ideally, we would like you to retain your tags as we will keep a record that means your results will always be associated with your tag. But, if you really do not plan to use it again, we will return your deposit.*

*Q:How close to the mats does the tag need to be to register?*

*A:The maximum read height is 60cm but 40cm is recommended. We suggest that you ride across the mat whilst pedalling smoothly. If you ride across whilst not pedalling with your tag-foot at the top of the pedal stroke then it may not register!*

*Q:Can I give the tag to someone else to use?*

*A:Definitely not! As your tag is associated with YOUR details – name , DoB, etc.*

*Q:How can I check that the tag is working?*

*A:It is a good idea to practice riding over the mats before the race with the tag in place. You should hear a series of beeps that confirm the tag is being read.*

*Q:If I ride over the mats before the race starts, will this count as extra laps?*

*A:No. We set the race start time to ignore times recorded before the race starts; so this will be ignored.*

*Q:Is it OK to ride over the mats after I have finished racing.*

*A:No. Please keep clear of the finish area after you have finished racing.*

*Q:What if I forget to bring my tag to a race?*

*A:You will have to hire another one! But we will refund your deposit after the race – unless you want to keep both.*

*Q:Can I use my tag in other events?*

*A:You may use your tag in any race that we are timing using the mat system.*

*Q:What if I lose my tag?*

*A:You will have to buy/hire another one 😊*

*Q:What if I damage or break the tag?*

*A:You can keep the bits but will have to buy/hire another one ☺*

*Q:How can I be sure that the tag is recording my times during the race?*

*A:We will position a unit that emits a series of beeps as you cross over the mats. If you can hear it beeping then it is working OK....*

*Q:How do I find out my results/times?*

*A:When possible, we will display results on a scoreboard screen in the timing trailer. Otherwise we will publish results asap on [www.results.manxtiming.com](http://www.results.manxtiming.com)*

*Q:How do I look after my tag?*

*A:We recommend that you keep the tag in the same place as your race number where it is unlikely to be mislaid. It is OK to wash them but avoid very hot water etc. Washing machines or tumble dryers not recommended!*

*Q:How long do the tags last?*

*A:They should last for many years if looked after with reasonable care.*

*Q:Are there any other types of tag that I can use with the system?*

*A:Yes – We also have “multi-sport” plastic ankle tags that strap around your ankle. They are more expensive at £8 plus an extra £2 for a soft Velcro strap. If you would like to consider an upgrade to one of these then please ask.*

*Q:Do I still need a race number on the bike?*

*A:Yes-as this is a backup and an important means of identifying who is in the race – especially for marshals. However, race numbers for 2011 will be much smaller as they are no longer the primary means of identification.*

*Q:What if I end up owning several tags? Does it matter which one I race with?*

*A:Not at all. As all your tags will be registered to you, the system will recognise you whichever you race with.*